

# REMOTE ASSIST ENABLE YOUR FIELD FORCE



CraneMorley can rapidly get your field force up to speed with Microsoft Dynamics 365 Remote Assist in less than a day of virtual online training and all the follow up you need to ensure effective application.

## THE WAYS WE CAN HELP

- ▶ Provide HoloLens 2 Devices
- ▶ Provide training
- ▶ Assist with Dynamics 365 licensing and account provisioning
- ▶ Keep you in the loop for Microsoft innovations coming for this game changing application

## BENEFITS

- ▶ Countermeasure to travel restrictions during the COVID-19 situation
- ▶ Thereafter reduce travel time and costs
- ▶ Increase service throughput from your field force
- ▶ Empower your field customers
- ▶ Tap into Microsoft's Dynamics 365 cloud applications to drive future innovation
- ▶ Increased ROI on your field force investment

Along with the Microsoft Team, we will work closely with you and your team to understand your company's needs and to get your field force up and running in no time. We can then break down our services into a strategic or tactical plan, depending on your progress in your company's mixed reality journey, through a flexible menu of services:



- Training your team on other related Dynamics 365 applications such as Guides which empowers development of mixed reality solutions without programming skills
- Mixed reality content development including instructional design, writing, and 3D graphics
- Traditional training development for eLearning, instructor-led and mobile delivery
- Performance platform development and related applications to help you optimize your effective blend of new and existing learning and on the job support technology

## BOTTOM LINE

We will help you discover where this new technology will drive the most success for your company and save you time and expense in your mixed reality journey!